

RYAN NAGLE

Design-thinking and personable with a creative streak and 20+ years of experience in client facing relationship roles. Looking to leverage skills in competitive bidding/proposals, project management, account management, and unimpeachable customer advocacy in the experience design space. Graciously described in a client review as “knowledgeable, kind, and clearly wanted us to have a good time.”

EXPERIENCE

Tulip Pasta

Server

August 2022 - Present

- Core opening staff of new restaurant in local hospitality group
- Collaboratively developing best practices for front of house service
- Building and maintaining relationships with new/returning clients

Volunteer Freelance

UX Designer

September 2021 - Present

- Ascertaining client’s digital usability challenges with focus on users while considerate of stakeholder needs
- Sole designer from conception to completion

Hercules

Project Manager/Estimator

March 2017 - September 2019

- Reviewed plans/specs to determine scope of work for fence and high security contracts

(cont.)

- Executed projects valued \$200K+ while adhering to schedule, budget, and quality expectations

La Cuchara

Service Director

March 2015 - September 2016

- Core opening staff of first restaurant in new hospitality group
- Designed food and drink menus
- Developed employee manual, order of service, philosophies of service, and front of house training program
- Trained, led, and educated a front of house staff of 50+ employees

EDUCATION

University of MD, Baltimore County

2000 - 2004

Google UX Design Certificate

2021

SKILLS

Software: *Figma, Adobe, Lunacy/Sketch*

Interpersonal: *Approachable, curious, empathy-driven, confident communicator.*